Virtual Global Exchange on MUNICIPAL RESPONSE to .... COVID-19 ....

Hands-on developing solutions for up to five challenges framed from harvested insights during the previous week's good practice exchange

Welcome to our virtual get-together!

"We were in a crisis before..."

"...but this crisis made it clear!"

Let's use the GOOD PRACTICES as a BLUEPRINT TO TACKLE UPCOMING CRISIS!

We're all in the same storm but navigating in different ships!

What Ship are you currently sailing on?

Surfboard · Boat · Oil Tanker · Catamaran · Building a frame

Who is SUVE?

Is an automatic chat robot that answered frequently asked questions among Estonian residents and visitors during an emergency situation, using various national sources to find answers

Motivation of SUVE: everyday the same questions from citizens were asked. Municipal offices were overloaded. The idea was to automate this.

Sharing some inspiration...

Let's go to WORK

MURAL

WHO & WHERE ARE YOU & What are you looking for?

1 Cluster challenges

Digitalization · Business trips · e-Municipalities · Citizen engagement · Volunteers · Crisis plan for Cities

2 Vote for your challenge

Challenge 1 → Using technology in providing water to homes

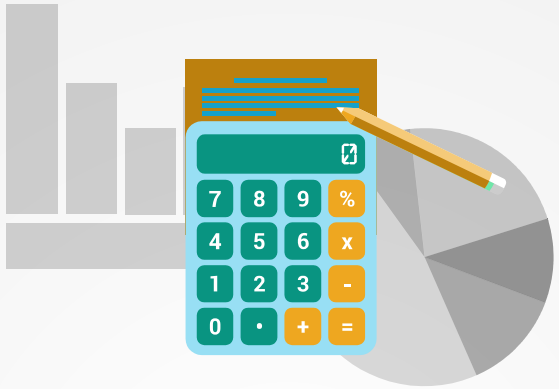
Helping volunteers to keep them going

Challenge 2

Crisis: turning point for better or worse in an acute disease... Merriam-Webster Dictionary

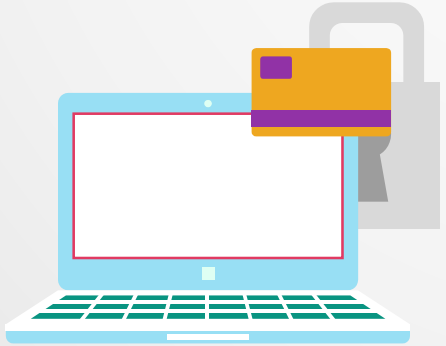
7 SLIDES PITCH: Thursday, 03 DEZ 2020

Connective Cities · giz · Federal Ministry for Economic Cooperation and Development



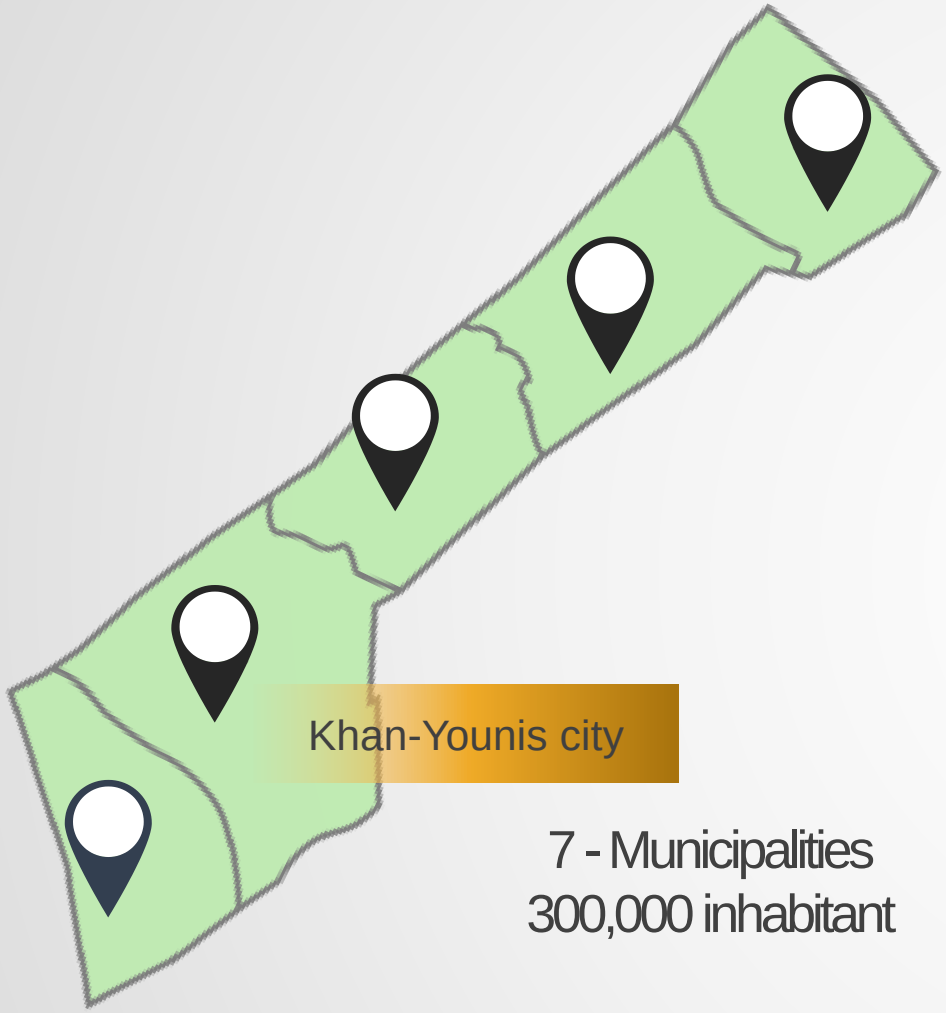


DIGITALIZATION: How to utilize digital tools to solve current problems?





Gaza Strip cities



7 - Municipalities
300,000 inhabitant

5 Main cities

25 Municipalities

2 M inhabitants

+100 Municipal service



High population density and limited recourses.

Weak ICT infrastructure

Unstable political and heath (covid-19 spread) situation

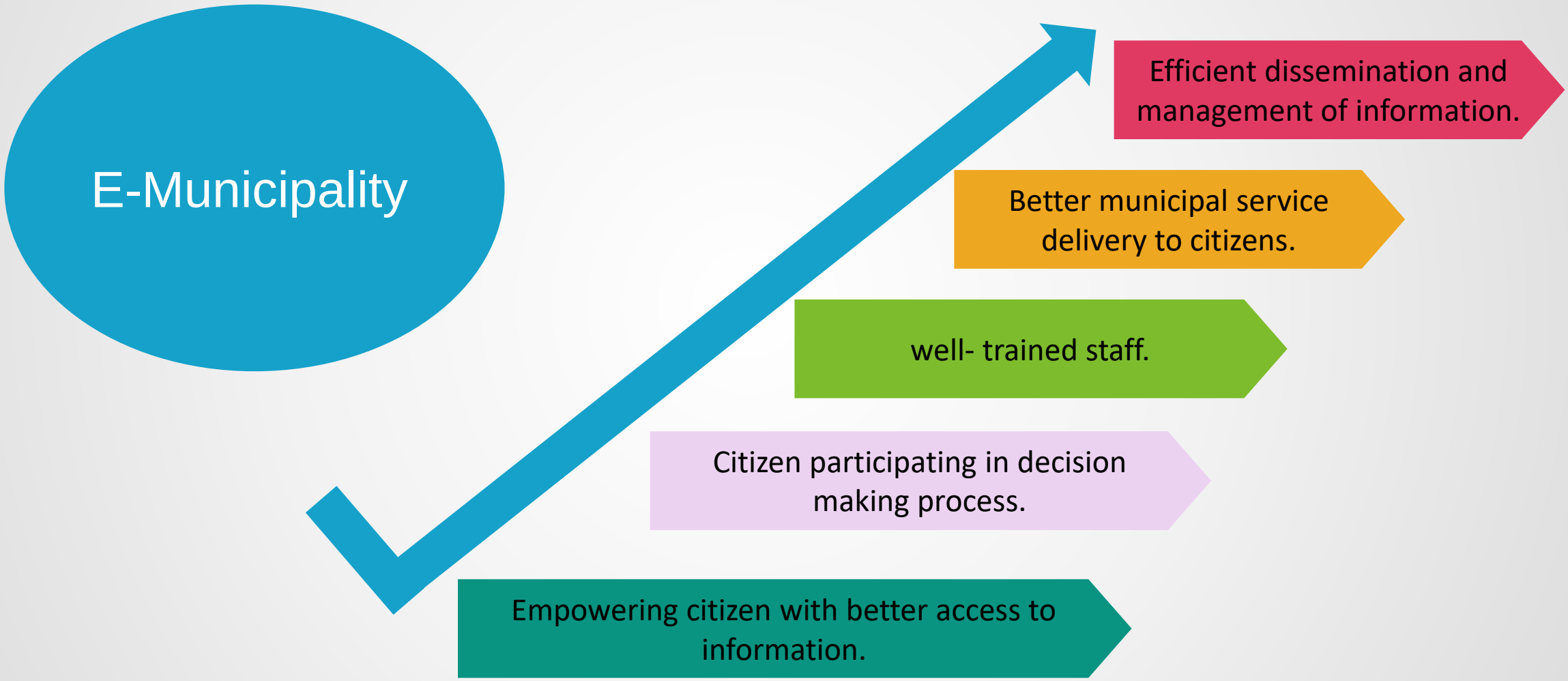
Limited financial resources

Weak urban governance

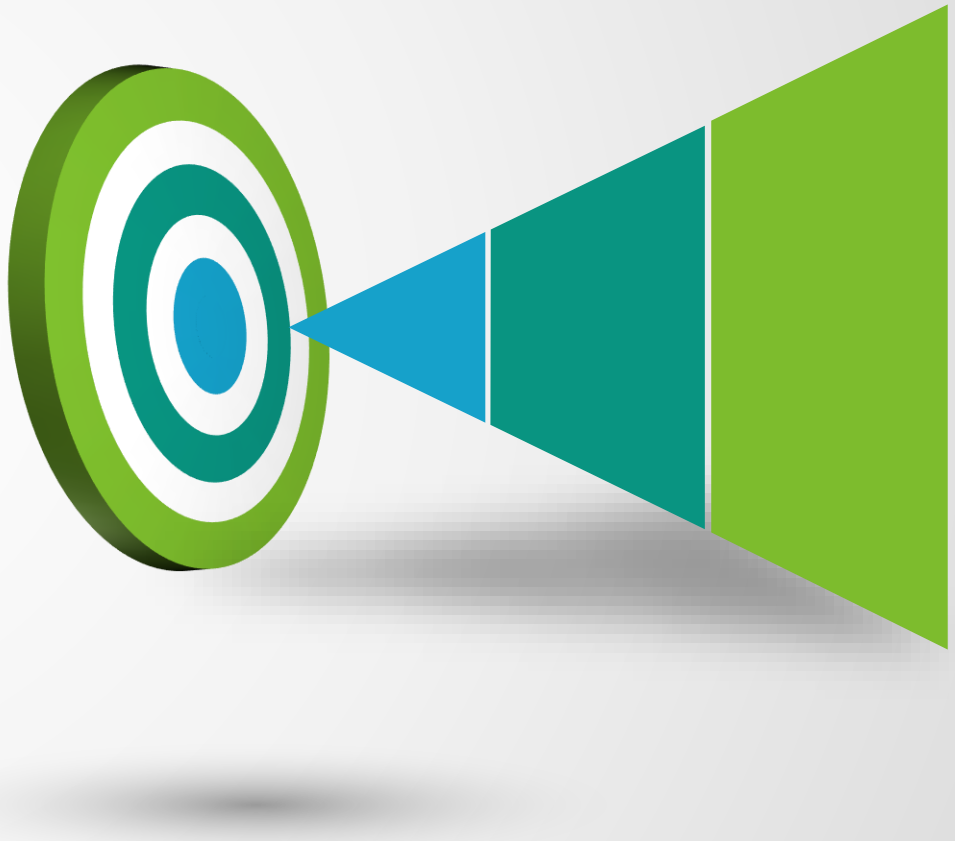
Lack of Experties, and digital skills



Municipal Mobile application with weak infrastructure and that do not include all services, which makes them an insufficient alternative to paperwork.


E-Municipality
Efficient dissemination and management of information.
Better municipal service delivery to citizens.
well- trained staff.
Citizen participating in decision making process.
Empowering citizen with better access to information.

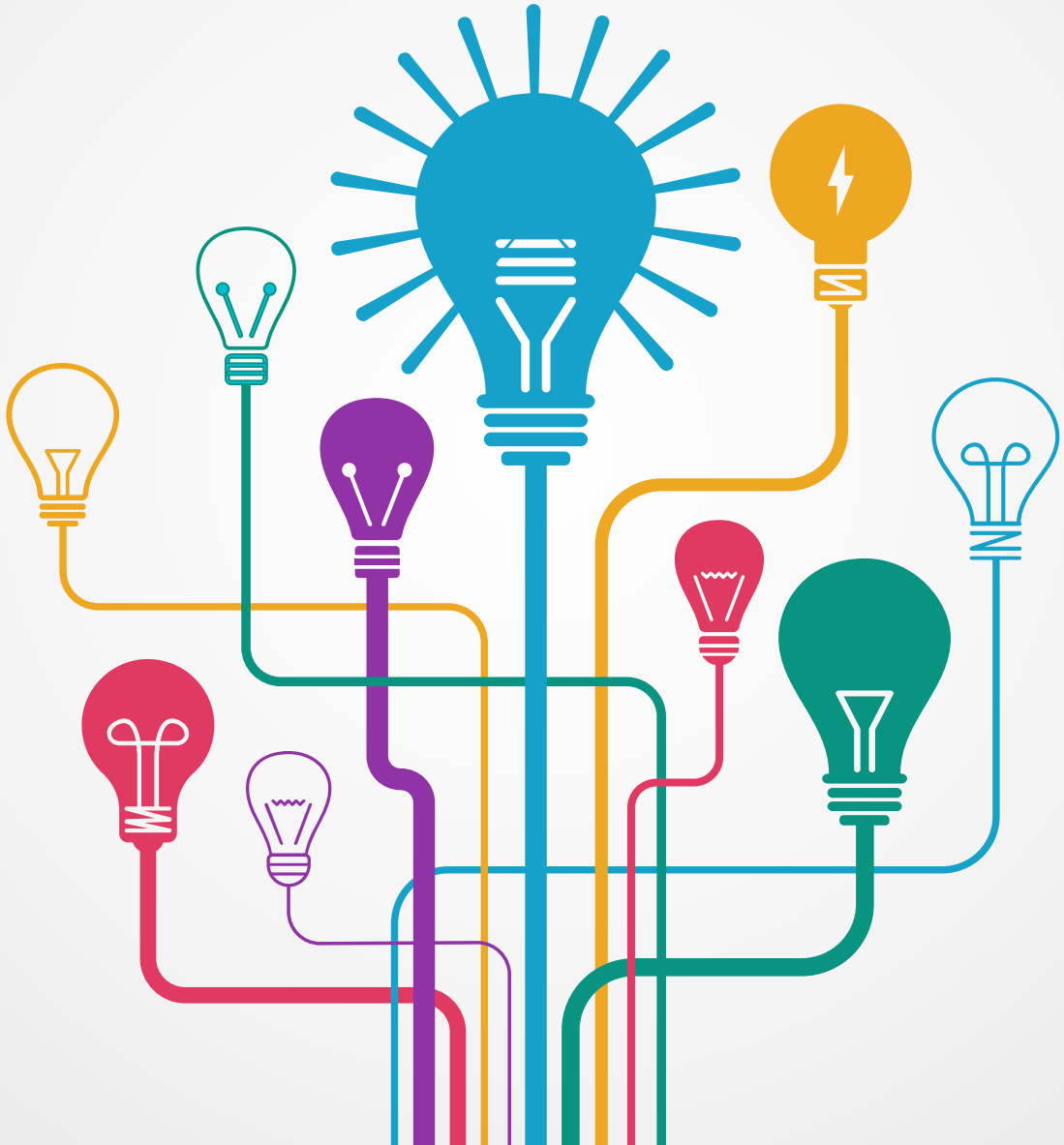
Unified Digital Platform and Mobile application for all Municipal and Public services
(in khan-Younis city as a pilot project)



Total cost € 500,000

Enhancing 7-Municipalities ICT infrastructure .

Platform Design, Development & operation.



Capacity building program for municipal staff to adapt E-Municipality tec.

Awareness Raising campaigns about using E-services and virtual communities.



Work together to achieve success !

Steering committee from targeted Municipalities .

Partnership with private sector

Active Citizen participation

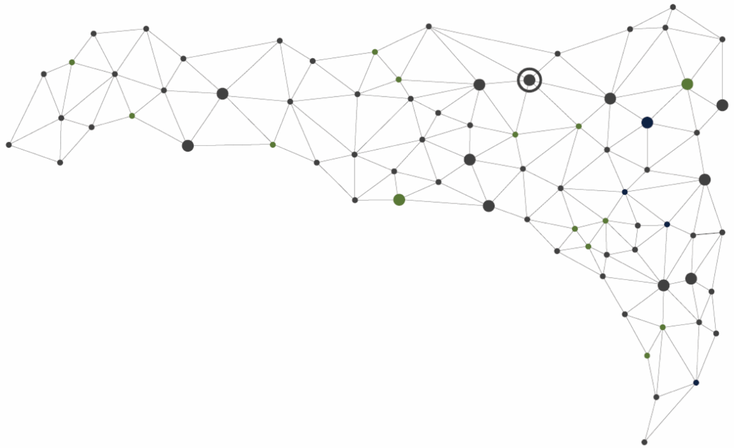
Local and international ICT Experts and specialist .

Electronic Services Departments



THANK YOU :)





Do you have any questions or comments?

¿Tienen alguna pregunta o comentario?

Tem alguma pergunta ou comentário?

Haben Sie Fragen oder Anmerkungen?

هل لديكم أية أسئلة؟

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Challenge 2

KEEPING the Civil Society ENGAGED



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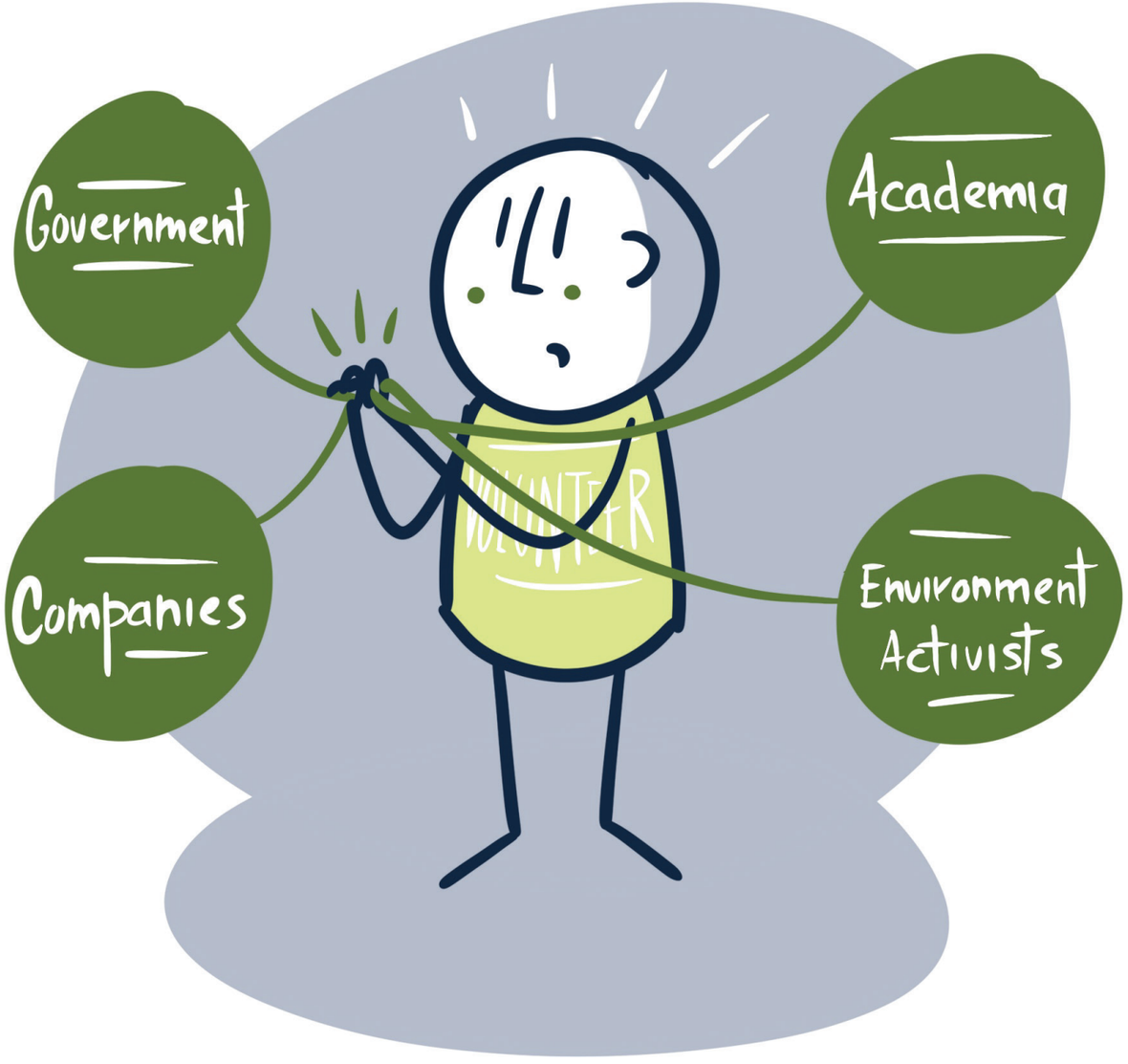
1 WHO are you helping?



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2 WHAT is their problem?

HOW CAN WE HELP THE VOLUNTEERS TO STAY ENGAGED ON THE LONG TERM SO THEY CONTINUE FACILITATING BETWEEN THE GOVERNMENT, THE COMPANIES, THE ACADEMIA AND THE ACTIVISTS FOR THE NATURE ?



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3 HOW is it addressed currently?



Websites



Songs Online



Clapping Online



"Thank You" Campaigns

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4 HOW will you address it more holisticly?

PROBLEM: VOLUNTEERS NEED TO SEARCH EVERYWHERE ON EACH PLATFORM IF THEY WANT TO DONATE THEIR TIME/POWER.

WE WANT TO MAKE AN UMBRELLA ORGANIZATION FOR VOLUNTEER WORK, ONLINE AND OFFLINE, WHERE THE VOLUNTEER DOESN'T HAVE TO PUT WORK IN SEARCHING WHAT PROJECT THEY CAN DONATE THEIR TIME TO BUT TAKE THIS TIME TO DO THE ACTUAL WORK.



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5 HOW much does it cost?

IT WILL NEED EVERY ORGANIZATION THAT DOES VOLUNTEER WORK, THAT COULD PAY US A FEE OR A PERCENTAGE OF THEIR INCOME. THIS IS HOW WE CAN FINANCE THIS UMBRELLA PLATFORM. WE'LL ALSO NEED SOME PUBLIC FUNDING. WE WANT TO HAVE CONCRETE TOUCHPOINTS WITH THE CITIZENS (SO THE PLATFORM CAN BE ONLINE BUT ALSO OFFLINE), RADIO, PRINT MEDIA, ETC, ANALOG MEETING WITH THE VOLUNTEERS, SOCIAL EVENTS....



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6 WHY YOU (your team)?



WE HAVE THIS GLOBAL VIEW ON LOCAL SMALL PROJECTS, SO THIS IS WHY WE, AS A TEAM, THAT CAME FROM THE CONNECTIVE CITIES PLATFORM, ARE THE BEST TEAM TO DO THIS UMBRELLA PLATFORM.

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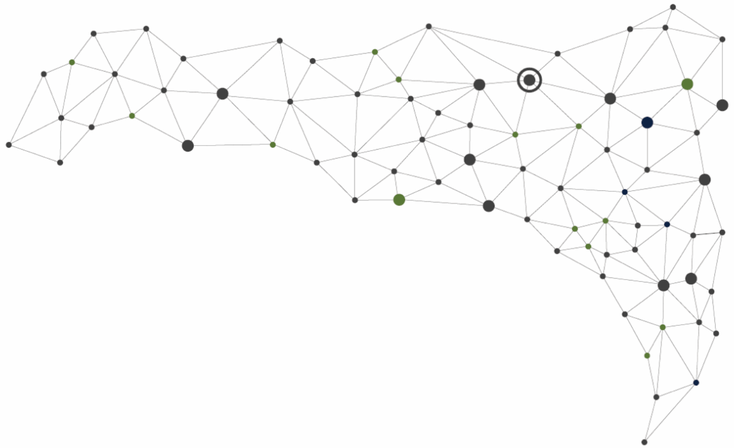
7 HOW will you ensure sustainable impact beyond your intervention?



OPEN SOURCE TECHNOLOGY ENSURES SUSTAINABLE IMPACT OF OUR SOLUTION.

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Do you have any questions or comments?

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Tem alguma pergunta ou comentário?

Haben Sie Fragen oder Anmerkungen?

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